## Service Request 1044

Record Info

Priority:       2       Entered By:       Kevin_Shlatz         Date Submitted:       6/6/2022 8:53:00 AM       Cross Street:       Factory St         Address:       1 Caroline St       Derby         Derby       Image: Control of the st       Derby         District:       Control of the st       Derby         District:       The City of Derby has lost our biological life in our aeration tanks. Not sure at this point w happened to them Currently our biological process is not working at all. Chlorination of fields         Private Notes:       Reporting Utility:       DERBY         Date event began or was Gr6/2022       discovered:       Approximate Time Event         Approximate Time Event       05:00 AM       Started:         Non compliance of two times any limit for:       OTHER - Please Describe in Notes       OTHER - Please Describe in Notes         Non compliance of two times any limit for:       OTHER - Please Describe in Notes       OTHER - Please Describe in Notes         Non compliance of two times any limit for:       NOTES Other non       MLSS and Turbidity         Nontrop liance of two times any limit for:       Currently no biological treatment at the plant. Microbiology is non-existent at this time         Detervent examplement       Currently no biological treatment at the plant. Microbiology is non-existent at this time	Request ID:	1044	Request Type:	Effluent Non-Compliance 5 Day Report Form
Address:       1 Caroline St Derby         District:       Derby         District:       The City of Derby has lost our biological life in our aeration tanks. Not sure at this point w happened to them Currently our biological process is not working at all. Chlorination of fie effluent is still active and working.         Private Notes:       Reporting Utility:         Reporting Utility:       DERBY         Date event began or was discovered:       6/6/2022         Approximate Time Event       05:00 AM         Started:       -OTHER - Please Describe in Notes min daily limit for: Non compliance of two times any limit for: Non compliance of Seasonal limit for:       -OTHER - Please Describe in Notes         Non compliance of Monthly Limit for:       MLSS and Turbidity compliance:         Details of non compliance:       Currently no biological treatment at the plant. Microbiology is non-existent at this time	Priority:	2	Entered By:	
Derby         Derby         District:         Comments:         The City of Derby has lost our biological life in our aeration tanks. Not sure at this point whappened to them Currently our biological process is not working at all. Chlorination of firefluent is still active and working.         Private Notes:         Reporting Utility:       DERBY         Date event began or was discovered:         Approximate Time Event       05:00 AM         Started:       OTHER - Please Describe in Notes         Non compliance of two or OTHER - Please Describe in Notes         times any limit for:       OTHER - Please Describe in Notes         Non compliance of two or OTHER - Please Describe in Notes         times any limit for:       NOTHER - Please Describe in Notes         Non compliance of two or OTHER - Please Describe in Notes         times any limit for:       OTHER - Please Describe in Notes         Non compliance of two or OTHER - Please Describe in Notes         times any limit for:         Non compliance of two or OTHER - Please Describe in Notes         times any limit for:         Non compliance of two or OTHER - Please Describe in Notes         times any limit for:         Non compliance of         Seasonal limit for:         Non compliance of         Seasonal limit for:      <	-	6/6/2022 8:53:00 AM	-	Factory St
District:       The City of Derby has lost our biological life in our aeration tanks. Not sure at this point w happened to them Currently our biological process is not working at all. Chlorination of firefluent is still active and working.         Private Notes:       Reporting Utility:         Perivate Notes:       BERBY         Date event began or was       6/6/2022         discovered:       Approximate Time Event         OS:00 AM       Started:         Non compliance of max or       -OTHER - Please Describe in Notes         time any limit for:       Non compliance of two         Non compliance of Seasonal limit for:       MLSS and Turbidity         NOTES Other non       MLSS and Turbidity         Compliance:       Uurbidity         Details of non compliance:       Currently no biological treatment at the plant. Microbiology is non-existent at this time	Address:	1 Caroline St		
District:         Comments:         The City of Derby has lost our biological life in our aeration tanks. Not sure at this point w happened to them Currently our biological process is not working at all. Chlorination of field effluent is still active and working.         Private Notes:         Reporting Utility:       DERBY         Date event began or was 6/6/2022         discovered:         Approximate Time Event       05:00 AM         Started:         Non compliance of max or -OTHER - Please Describe in Notes         min daily limit for:         Non compliance of two         Non compliance of Monthly Limit for:         Non compliance of Seasonal limit for:         Non compliance of Seasonal limit for:         NOTES Other non       MLSS and Turbidity         Compliance:       Currently no biological treatment at the plant. Microbiology is non-existent at this time		Derby		
District:       The City of Derby has lost our biological life in our aeration tanks. Not sure at this point w happened to them Currently our biological process is not working at all. Chlorination of fi effluent is still active and working.         Private Notes:       Reporting Utility:       DERBY         Date event began or was do/6/2022       6/6/2022         discovered:       Approximate Time Event       05:00 AM         Started:       Non compliance of max or -OTHER - Please Describe in Notes         min daily limit for:       -OTHER - Please Describe in Notes         times any limit for:       Non compliance of Monthly Limit for:         Non compliance of Seasonal limit for:       MLSS and Turbidity         NOTES Other non compliance:       Currently no biological treatment at the plant. Microbiology is non-existent at this time			Map data ©2023 Report a	Tap error
happened to them Currently our biological process is not working at all. Chlorination of fierfluent is still active and working.         Private Notes:         Reporting Utility:       DERBY         Date event began or was       6/6/2022         discovered:       05:00 AM         Approximate Time Event       05:00 AM         Started:       OTHER - Please Describe in Notes         Non compliance of max or       -OTHER - Please Describe in Notes         times any limit for:       OTHER - Please Describe in Notes         Non Compliance of Monthly Limit for:       OTHER - Please Describe in Notes         Non compliance of       MORTHER - Please Describe in Notes         times any limit for:       NOTES Other non         NOTES Other non       MLSS and Turbidity         compliance:       Details of non compliance:	District:			
happened to them Currently our biological process is not working at all. Chlorination of fierfluent is still active and working.         Private Notes:         Reporting Utility:       DERBY         Date event began or was       6/6/2022         discovered:       Approximate Time Event         Approximate Time Event       05:00 AM         Started:       OTHER - Please Describe in Notes         min daily limit for:       -OTHER - Please Describe in Notes         times any limit for:       Non compliance of two         Non Compliance of       -OTHER - Please Describe in Notes         times any limit for:       Non compliance of         Non compliance of       MLSS and Turbidity         compliance:       Details of non compliance:	Comments:	The City of Derby has lost ou	r biological life in our aeration	n tanks. Not sure at this point what
Reporting Utility:DERBYDate event began or was6/6/2022discovered:05:00 AMApproximate Time Event05:00 AMStarted:OTHER - Please Describe in NotesNon compliance of max orOTHER - Please Describe in NotesNon compliance of two times any limit for:OTHER - Please Describe in NotesNon Compliance of Monthly Limit for:OTHER - Please Describe in NotesNon compliance of Seasonal limit for:MLSS and TurbidityNOTES Other non compliance:MLSS and TurbidityDetails of non compliance:Currently no biological treatment at the plant. Microbiology is non-existent at this time		happened to them Currently	our biological process is not	
Date event began or was6/6/2022discovered:Approximate Time Event05:00 AMStarted:Non compliance of max or-OTHER - Please Describe in NotesNon compliance of two times any limit for:-OTHER - Please Describe in NotesNon Compliance of Monthly Limit for:-OTHER - Please Describe in NotesNon compliance of Monthly Limit for:-OTHER - Please Describe in NotesNon compliance of Seasonal limit for:-OTHER - Please Describe in NotesNon compliance of Seasonal limit for:-OTHER - Please Describe in NotesNOTES Other non compliance:MLSS and TurbidityDetails of non compliance:Currently no biological treatment at the plant. Microbiology is non-existent at this time	Private Notes:			
discovered:Approximate Time Event05:00 AMStarted:Non compliance of max orNon compliance of max or-OTHER - Please Describe in Notesmin daily limit for:OTHER - Please Describe in NotesNon compliance of two times any limit for:-OTHER - Please Describe in NotesNon Compliance of Monthly Limit for:-OTHER - Please Describe in NotesNon compliance of Seasonal limit for:MLSS and TurbidityNOTES Other non compliance:MLSS and TurbidityDetails of non compliance:Currently no biological treatment at the plant. Microbiology is non-existent at this time	Reporting Utility:	DERBY		
Started:         Non compliance of max or       -OTHER - Please Describe in Notes         min daily limit for:       -OTHER - Please Describe in Notes         Non compliance of two       -OTHER - Please Describe in Notes         times any limit for:       -OTHER - Please Describe in Notes         Non Compliance of       -OTHER - Please Describe in Notes         Non Compliance of       -OTHER - Please Describe in Notes         Non compliance of       -OTHER - Please Describe in Notes         Seasonal limit for:       NOTES Other non         MLSS and Turbidity       Compliance:         Details of non compliance:       Currently no biological treatment at the plant. Microbiology is non-existent at this time	-	6/6/2022		
min daily limit for:OTHER - Please Describe in NotesNon compliance ofOTHER - Please Describe in NotesNon Compliance ofSeasonal limit for:Non compliance ofMLSS and TurbiditySeasonal limit for:MLSS and TurbidityODTHER of Details of non compliance:Currently no biological treatment at the plant. Microbiology is non-existent at this time		05:00 AM		
times any limit for:Non Compliance ofMonthly Limit for:Non compliance ofSeasonal limit for:NOTES Other nonMLSS and Turbiditycompliance:Details of non compliance:		-OTHER - Please Describe in	Notes	
Monthly Limit for:         Non compliance of         Seasonal limit for:         NOTES Other non       MLSS and Turbidity         compliance:         Details of non compliance:	-	-OTHER - Please Describe in	Notes	
Seasonal limit for:         NOTES Other non       MLSS and Turbidity         compliance:         Details of non compliance:    Currently no biological treatment at the plant. Microbiology is non-existent at this time	-			
<b>compliance: Details of non compliance:</b> Currently no biological treatment at the plant. Microbiology is non-existent at this time				
Details of non compliance: Currently no biological treatment at the plant. Microbiology is non-existent at this time		MLSS and Turbidity		
Herewer and compliance. Operator increation	-	Currently no biological treat	ment at the plant. Microbiolog	gy is non-existent at this time
discovered:	How was non compliance discovered:	Operator inspection		
Date event stopped: 6/8/2022	Date event stopped:	6/8/2022		
Approximate Time Event 07:00 AM Ended:		07:00 AM		
Cause of non compliance: A single cause was not determined.	Cause of non compliance:	A single cause was not deter	mined.	
What action taken to eliminate noncompliance:As of 6/7/22 around 4pm the new motor was installed for east secondary clarifier and pu back in service. The clarifier ran with out issues for 2 hours before we left for the day. The aeration tanks looked much better this morning (6/8) with brown foaming.		back in service. The clarifier	ran with out issues for 2 hour	s before we left for the day. The

Steps taken to prevent recurrence of noncomplianc :

## Submitter Info

Name:	shlatz, kevin	Email:	kshlatz@derbyct.gov
Address:	1 Caroline Street		
	Derby, CT 06418		
Phone #:	203-736-1475	Extension:	
Alt. Phone #:	Extension:		
Notify:			
Please verify this info is correct:	Verify		

## Activity List

Date:	6/6/2022 8:53:00 AM
User:	Kevin_Shlatz
Comments:	Service Request Open - ID 1044 Routed To: Derby, DPH Recreation, Effluent Comments: The City of Derby has lost our biological life in our aeration tanks. Not sure at this point what happened to them Currently our biological process is not working at all. Chlorination of final effluent is still active and working. Trying to get seed sludge from
	surrounding plants
Date:	6/9/2022 10:16:00 AM
User:	Kevin_Shlatz
Comments:	Biological life came back after fixing clarifier drive .
Date:	6/9/2022 10:16:00 AM
User:	Kevin_Shlatz
Comments:	An automated email has been sent to the submitter(s): kshlatz@derbyct.gov
Date:	6/9/2022 10:28:00 AM
User:	Kevin_Shlatz
Comments:	Service request printed by Kevin_Shlatz
Date:	6/20/2022 9:08:00 AM
User:	AStraut
Comments:	Service Request re-opened.
Date:	6/20/2022 9:14:00 AM
User:	AStraut
Comments:	Service request type changed from "Effluent Non-Compliance 2 Hour Report Form" to "Effluent Non-Compliance 5 Day Report Form" by AStraut
Date:	6/20/2022 9:14:00 AM
User:	AStraut
Comments:	Service Request rerouted to Derby, DPH Recreation, Effluent
Date:	6/20/2022 9:15:00 AM

User: Comments:	AStraut Report updated to a 5-day report and populated with information reported via email.
Date:	10/25/2023 7:53:00 AM
User:	Edward_Abel
Comments:	Service request printed by Edward_Abel